

**THWING-ALBERT INSTRUMENT COMPANY**  
**PHYSICAL TESTING INSTRUMENTS FOR INDUSTRY**  
**14 Collings Avenue**  
**West Berlin, NJ 08091**

**856-767-1000**  
**FAX 856-767-2615**

## **WARRANTIES**

### **NEW EQUIPMENT**

We warranty that the equipment manufactured by Thwing-Albert Instrument Company is in compliance with stated specifications and that it is free from defects in materials and workmanship.

Our obligation under this warranty is limited to repairing or replacing any parts in this product that to our satisfaction existed at time of shipment provided the purchaser gives us written notice immediately upon discovery thereof, or in any event within one year from time of shipment. Any parts, as described herein, shall be shipped by a surface carrier. If air shipment is requested, these charges shall be borne by the purchaser.

Our warranty does not cover work or replacement of parts made necessary by carelessness, misuse, accident or by incidents which occur outside of use to the instrument such as water damage, lightning, etc. The warranty given on peripheral equipment used in conjunction with our instrumentation and purchased components that are used in the manufacture of our equipment, is that which is given by the original manufacturer.

We shall have no liability for damages of any kind arising from the installation and/or use of this equipment by anyone, and the purchaser by the acceptance of this equipment will assume all liability for any damages which may result from its use or misuse.

If during the warranty period the purchaser selects, a factory serviceman will be sent, without charge, to the purchaser's location, provided the purchaser absorbs all travel expenses incurred. The purchaser also has the option of returning the instrument to the factory, freight prepaid, for warranty service.

This is our sole warranty with respect to this equipment. We make no other warranty of any kind whatsoever, expressed or implied and all implied warranties and fitness for a particular purpose which exceeds the above obligations are hereby disclaimed by us.

### **PARTS**

**Manufactured** - Any parts manufactured by Thwing-Albert found to be defective shall be replaced free of charge within 90 days of the original shipment date. Any parts, as described herein, shall be shipped by a surface carrier. If air shipment is requested, these charges shall be borne by the purchaser.

**Purchased** - Any parts and/or components supplied by Thwing-Albert found to be defective shall be replaced free of charge within the stated warranty period provided by the original manufacturer. Any parts and/or components, as described herein, shall be shipped by surface carrier. If air shipment is requested, these charges shall be borne by the purchaser.

**Exchange** - Any parts and/or components supplied on an exchange basis and found to be defective shall be replaced free of charge within 30 days of the original shipment date. Any parts and/or components, as described herein, shall be shipped by a surface carrier. If air shipment is requested, these charges shall be borne by the purchaser.

### **SERVICE**

**Repairs** - Repairs and/or service performed on an instrument and/or part, either at our facilities or at the customer site, shall be warranted for a period of 90 days from the completion date of the repairs. Only the parts and labor directly involved in the repair shall be covered and all manufacturer's warranties apply. If during the warranty period the purchaser selects, a factory serviceman will be sent, without charge, to the purchaser's location, provided the purchaser absorbs all travel expenses incurred.

**Reconditioning/Conversions** - All instruments sold as reconditioned and/or converted units shall be warranted for a period of 6 months from the date of shipment. Only the parts and labor involved in the recondition/conversion shall be covered and all manufacturer's warranties apply. If during the warranty period the purchaser selects, a factory serviceman will be sent, without charge, to the purchaser's location, provided the purchaser absorbs all travel expenses incurred.

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